### **CASE STUDY**



## THE UPGRADE RESULTS

4

DAYS SAVED PER BRIEF

**UP TO** 

\$10,000

SAVED BY CLIENTS WITH BRIEFS COMPILED AND DELIVERED ELECTRONICALLY

# LawMaster's Cabinets Feature Delivers Law Firm Substantial Savings

Given Law is a boutique Brisbane practice that specialises in medical and health-related claims. The complex litigation cases they handle generate extensive documentation and materials, all of which must be exported, printed and collated in a precise page order to build an accurate and effective court brief. Any discrepancy with the documentation or pagination could have serious ramifications to the case. With many briefs containing up to 5,000 pages and often requiring several copies, this was an incredibly manual, laborious and costly process that took the firm five days to complete.

#### THE OPPORTUNITY

While the firm's legal team was manually creating a brief, their capacity to engage in other legal work was significantly interrupted. The resulting drop in productivity, combined with the labour, printing and courier costs involved, was negatively impacting the firm. Wanting to improve their firm's efficiency and free their team to focus on more billable work, they decided to take full advantage of LawMaster's enhanced Electronic Briefs feature.

With Cabinets, every matter document is easily and quickly assigned to Given Law's customised index so the electronic brief is created while the matter is progressing.

### **UPDATING EXISTING BRIEFS IS FAST AND EASY**

If Given Law needs to add a new document after a brief has been already sent, they can now quickly update and reorder it within Cabinets. With no need to reprint and repaginate manually, they can email the amended brief to the recipients usually within the hour and all updates are flagged.

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IMPROVED EFFICIENCY: Documents can be reordered from within Cabinets before export, dramatically reducing the time it took to manually compile and paginate

MASSIVE COST SAVINGS: The electronic delivery of briefs saves the firm considerable costs on labour, printing, paper, couriers and parking fees

FASTER SEARCH TIMES: The précis of each matter document is renamed according to Given Law's file name convention, so they can be searched, identified and exported quickly

**ENHANCED ACCURACY:** Electronic briefs greatly reduce the need for manual handling, so the risk of incorrect pagination or missing documentation due to human error is mitigated

"LAWMASTER'S CABINETS FEATURE HAS STREAMLINED THE CREATION OF OUR BRIEFS TO SUCH A DEGREE THAT WE ARE REALISING SIGNIFICANT COST AND TIME SAVINGS. WE RECEIVE REGULAR FEEDBACK FROM BARRISTERS AND MEDIATORS ABOUT THE CLARITY AND ACCURACY OF OUR BRIEFS, SO WE KNOW WE'RE PROVIDING THE BEST POSSIBLE SERVICE TO OUR CLIENTS"

Amanda Given

Principal - Given Law

RECEIVE REGULAR CURACY OF OUR CLIENTS"

Upgrade.

A MASTRIN CREATION