

CASE STUDY



Commercial and Business Law Firm finds simplicity since upgrading to LawMaster's hosted solution

When commercial law firm, McKays Brisbane, established their own firm, the Directors assessed the existing practice management technology and realised that operating multiple platforms was having a negative effect on firm efficiency, productivity and profitability. They also realised that hosting these different systems in-house was unnecessarily complicated, requiring a total of 12 servers and taking up significant IT and Administration resources.

THE SOLUTION

McKays ceased operating these legacy systems and upgraded to LawMaster, Australia's most integrated and feature-rich law practice technology. As a smaller firm, they also wanted to reduce both their reliance on multiple servers, and the internal resources required to maintain them. They chose LawMaster's hosted solution.

LawMaster's cloud-hosting service instantly and completely eliminated the need for in-house servers, delivering flexibility and savings.

SECURE, REAL-TIME MOBILE ACCESS

The McKays team was immediately live upon implementation. With LawMaster's cloud solution, their lawyers now have secure, seamless access to everything they need – wherever they are.

"WE UPGRADED TO LAWMASTER AND OPTED FOR THEIR AUSTRALIAN-BASED CLOUD HOSTING SOLUTION. NOW, OUR DYNAMIC TEAM HAS REMOTE ACCESS TO A FAST, STREAMLINED SOLUTION, WHEREVER THEY ARE LOCATED. THIS FLEXIBILITY MEANS THEY'RE NOT TIED TO A DESK - THEY'RE PRODUCTIVELY CONNECTING WITH CLIENTS."

Paul Evans
Director - McKays
www.mckayslaw.com

THE UPGRADE RESULTS

12 > 0

THE REDUCTION IN SERVERS WITH MOVING TO THE LAWMASTER CLOUD

AS OF 2016

60%

OF CLIENTS THAT UPGRADE TO LAWMASTER CHOOSE OUR CLOUD SOLUTION

1999

THE YEAR LAWMASTER COMMENCED CLOUD HOSTING SERVICES



INCREASED SAVINGS: IT and Administration overheads greatly reduced as in-house servers, maintenance and backups are no longer required

INCREASED PRODUCTIVITY: All staff members have fast access to accurate, up-to-date information, without the need to switch between systems

IMPROVED JOB SATISFACTION: Lawyers love the flexibility of being able to work from the office, home or a client site

ENHANCED CLIENT RELATIONSHIPS: Faster response times and fewer opportunities for embarrassment when personally interacting with clients

Upgrade.